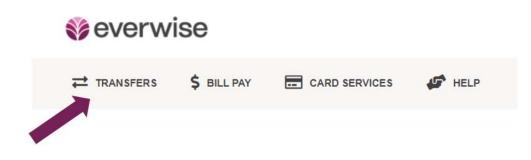
# **Transfers Guide**

This Transfers Guide provides step-by-step instruction for Transfers. Find the Transfers quick link on the navigation bar of your Home Screen in Mobile and Online Banking. The functionality outlined in this document includes: the **Transfers Landing Screen**, **Adding Transfer Accounts**, **Transfer Initiation**, **Alerts**, **Transfer List**, **Transfer Details**, and **SearchingTransfers**. Easily access all of these functions by clicking on Transfers (shown below).



### **Transfers Landing Screen**

Clicking the Transfers link directs you to the Transfers Landing Screen. This screen allows you to view summary information of historical and future-scheduled transfers, add additional transfer accounts, and initiate a new transfer. You can also view a sequential list of transfers and edit scheduled transfers.



# Adding Additional Transfer Accounts

Add accounts belonging to another Everwise Member or your external accounts at other financial institutions to utilize in Transfers.

#### To add an Additional Account

1. On the Transfers Screen, click the +Account button

← BACK				LOGOUT
Transfers			TRANSFER	
TOTAL SCHEDULED NEXT 30 DAYS + \$0.00 S You've transferred \$1.00 in the past 30 (				
	MAY 16, 2023	٩		
	PRIMARY SHARE	\$1.00		

2. The Accounts Screen displays. Click **Add additional account** to add an external account. (Or clicking **Close** returns you to the Transfers Screen)

•••••••45:8   Bal: \$15,758.48	
PRIMARY SHARE     ******45:1   Bal: \$595.03	
Add additional account	1

3. Next, click **Add an Everwise Member** to add a Member account or **Add an External Account** to add an account from another financial institution

← Add Account			Close
	SELECT ADDITIONAL ACCOUNT TYPE TO ADD		
	Add an Everwise Member Account	>	
	Add an External Account	>	

To Add an Everwise Member Account:

a. Click Add an Everwise Member. The Member-to-Member Transfer Screen displays

5	My CU Member		Close
		Member to Member Transfer	
		MEMBER NUMBER	
		Member #	
		ACCOUNT SUFFIX	
		Account Suffix	
		FIRST 3 LETTERS OF THE LAST NAME OR BUSINESS NAME	
	(	VERIFY MEMBER	

b. Enter the following information:

MemberNumber	Enter the Member Number associated with the account to add.
Account Suffix or Account/Loan Number	Enter the Acct Suffix associated with the account. This is the number following the colon and may be 1, 2 or 3 digits depending on the type of account. (Digits following colon, i.e., 1234:x) In this example, the x would be the account

suffix.

**First 3 Letters of Last Name** Enter the first 3 letters of the Member's last name, or the first 3 letters of the authorized signer's last name for a business account

b. Once all fields are complete, click the Verify Member button

After clicking Verify Member, a "Searching" message displays while the information is validated. An error message displays if you attempt to add your own account or if invalid Member information is entered. Clicking "Try Again" returns you to the previous screen to re-enter information.

- My CU Member
   Cise

   Image: Cise
   Image: Cise

   NICKNAME (DISPLAY NAME)
   Image: Cise

   Cary Smithl Checking
   Image: Cise

   SAVE
   SAVE
- c. If valid information is returned, a success message displays

**d.** To edit the Account Nickname, click the 💿 icon to clear all text, or click into the field and begin typing

← My CU Member		Close
	Everwise Member Found	
	NICKNAME (DISPLAY NAME)	
	Gary Smith - Checking	
	SAVE	

e. Click Save to proceed

f. The external Member account now displays on the Accounts List under Other Accounts

MY E	LIGIBLE ACCOUNTS		
ළ	PRIMARY SHARE		
Q	OPPORTUNITY CHECKING *****45:8   Bal: \$15,758.48		
OTHE	RACCOUNTS		
÷	Gary Smith- Checking	d'	Ō
Add	additional account		>

External accounts will display masked account information and will not display any balance information.

To Add an Account from Another Institution by Login Credentials:

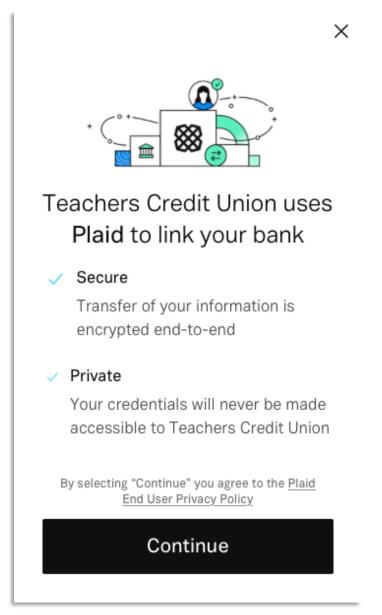
- a. On the Transfers Screen, click +Account
- b. Click Add additional account under Other Accounts
- c. On the next screen, click Add an External Account

Close

5	Add Account	
---	-------------	--

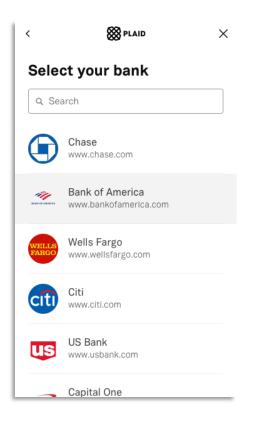
SELECT ADDITIONAL ACCOUNT TYPE TO ADD		
Add an Everwise Member Account	>	1
 Add an External Account	>	1

d. Review the disclosure information, then click  $\ensuremath{\textit{Continue}}$  to proceed, or click the X to exit.

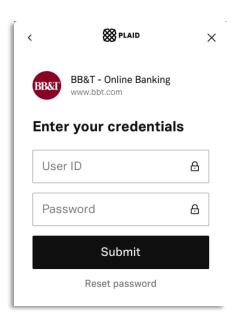


Close

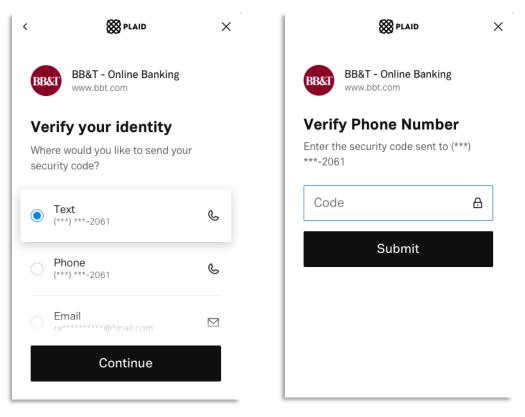
e. On the next screen, select the external financial institution or search by name



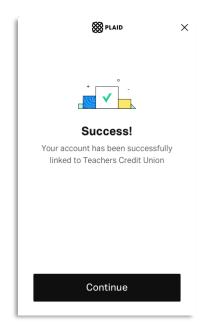
f. Enter the credentials associated with the account, then click Submit



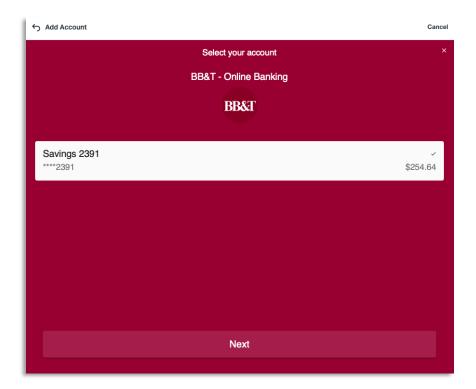
g. Proceed with any additional verification steps, then click **Submit** once completed



g. Once all requirements of the external institution are met, a success message displays. Click **Continue** to proceed







i. The account now displays on your Accounts List

OTHE	R ACCOUNTS	
₫	Plaid Checking 0000	
•	Ronnie's Savings Account **37:1	
₫	Savings 2391 2391	
Add a	additional account	>

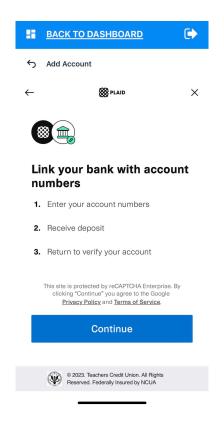
To Add an Account from Another Institution with Microdeposits:

**Note:** Microdeposits can take 1-3 days to arrive at your other financial institution and will be in amounts less than \$1.00. Microdeposits must be validated within 3 to 5 business days after they arrive at your institution or they will expire.

- a. On the Transfers Screen, click +Account
- b. Click Add additional account
- c. On the next screen, click Add an External Account, then click Continue
- d. Search for the financial institution, then click Link with account numbers

←	BLAID	×			
Sele	Select your bank				
Q car	rolina				
	southcarolinadcp.gwrs.com				
•	Carolina Bank www.carolinabank.net				
I	First Carolina State Bank www.firstcarolinabank.com				
	Don't see your bank? Link with account numbers				
	Search again				

e. Review the information on the following screen, then click Continue



f. Enter the routing number for the account, then click Continue

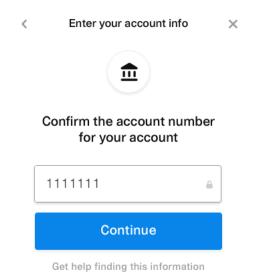
<	Enter your account info	×
	Enter the routing number for your account	
	053100300	
	Continue	

Get help finding this information

g. Enter the account number, then click Continue

<	Enter your account info	×
	Enter the account number for your account	
	11111111111 🗎	
	Continue	
	Get help finding this information	

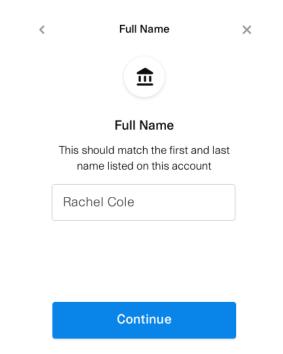
h. Re-enter the account number for confirmation, then click Continue



i. Next, select Personal or Business as the account type, then click

<	Select account type	$\times$
	<b>1</b>	
	Is this a personal or business account?	
	Personal	
	Business	
	Continue	

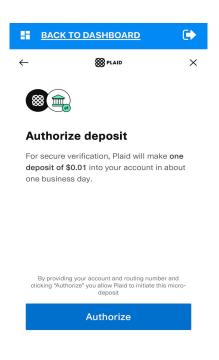
j. Enter the First and Last Name associated with the account, then click Continue

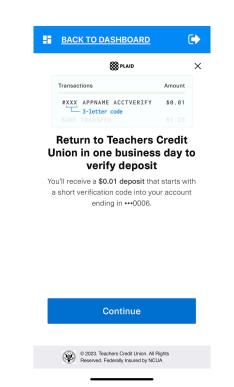


k. Select the account type, then click Continue

<	Select account type	×
	Select the account type	
	Checking	]
	Savings	
	Continue	

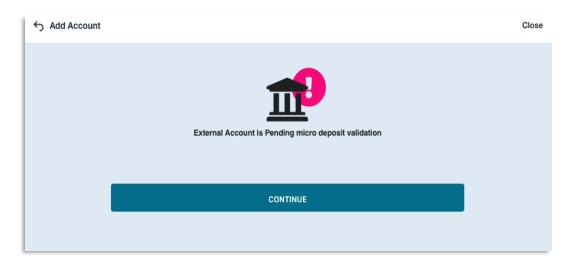
I. Review the authorization disclosure, then click Authorize to proceed





m. A deposit verification message displays. Click Continue to proceed

n. The pending microdeposit validation screen displays. Click **Continue** to proceed



o. The account displays as an account pending verification under Other Accounts

OTHER ACCOUNTS		
Plaid Checking		
Ronnie's Savings Account **37:1		
RONNIE BURRIS CHECKING **37:3		
Account Pending - Account *****4888   Verification Pending	>	
Add additional account	>	

## To Validate an Account by Microdeposits

- 1. On the Transfers screen, click +Account
- 2. Locate and click the account to verify under Other Accounts

OTHER ACCOUNTS		
Plaid Checking		
Ronnie's Savings Account **37:1		
RONNIE BURRIS CHECKING     **37:3		
Account Pending - Account	>	
Add additional account	>	

	Close
External Account is Pending micro deposit validation	
VALIDATE	

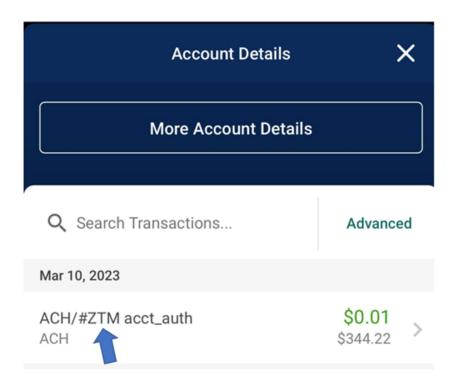
3. The microdeposit validation screen displays. Click Validate to proceed

4. On the next screen, enter your 3-letter code listed after the # sign found in the transaction details of your external account., then click **Continue.** 

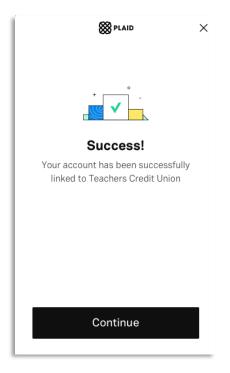
::	BACK TO DASHBOARD		
Ś	Review Your Accounts		
	8 PLAID		×
	Transactions	Amount	
	#XXX APPNAME ACCTVERIFY	\$0.01	
	BANK TRANSFER		
Lo en	nter the 3-letter coc ok for a \$0.01 deposit in your a ding in •••0006. Your code is th ters after the #.	account	
	# 3-letter code		
		_	_

Continue

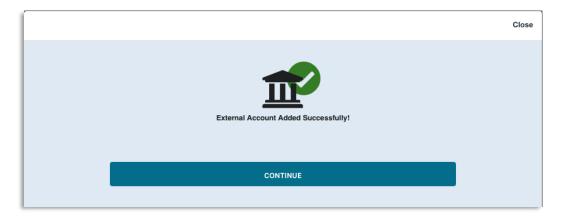
Here's an example of where to find the 3-letter code on an external account:



5. A success message displays, click Continue to proceed



6. Click **Continue** on the next screen to return to the Transfers Screen



### To Remove a Linked External Account

- 1. On the Transfers screen, click +Account
- 2. Locate the account to remove under Other Accounts
- 3. Click and hold the account to remove, then drag or swipe right-to left

		Close
	MY ELIGIBLE ACCOUNTS	
	2014 HARLEY *******:145   Due: \$371.45 on 1/18/2021	
	CHOICE'S SAVINGS     *****98:2   Bal: \$5,140.68	
	New Moneyyyy Hey           •••••••98:8   Bal: \$4,384.47	
	Gary's Primary Share           •••••••98:1   Bal: \$3,156.91	
	OTHER ACCOUNTS	
	FIRST CITIZENS BANK & TRUST COMPANY	
	Plaid Checking	
	Ronnie's Checking Account **37:2	
	Ronnie's Savings Account **37:1	
	Add additional account	

# 4. The delete icon displays

Plaid Checking   •••••0000     • Ronnie's Checking Account   •••*37:2     • Ronnie's Savings Account   ••*37:1   Add additional account		TIZENS BANK & TRUST COMPANY	
<ul> <li>**37:2</li> <li>Ronnie's Savings Account</li> <li>**37:1</li> </ul>			
• **37:1			
Add additional account			
	,	Add additional account	>

5. A confirmation displays. Click **Delete Account** to proceed with removing the account, or click **Cancel** to retain the account

OTHER ACCOUNTS	
FIRST CITIZENS BANK & TRUST COMPANY	
Plaid Checking	
Are you sure you want to delete If you have future dated transfers they will be canceled. Ronnie's Checking Account	Are you su future date
FIRST CITIZENS BANK & TRUST COMPANY	
Delete Account	
Cancel	

6. A confirmation for the deletion occurs. Click **OK** to hide the message

	OTHER ACCOUNTS	
	Plaid Checking	
	Ronnie's Checking Account **37:2	
	Ronnie's Savings Account **37:1	
	Add additional account	
Account deleted suc	cessfully!	ок

# **Transfer Initiation**

The Transfers Screen allows you to initiate Transfers between accounts. To initiate a Transfer:

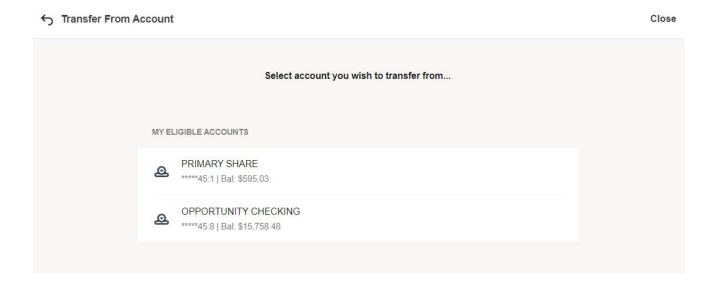
1. On the Transfers Screen, click the Transfer button

Transfers	(+ACCOUNT)
	TRANSFER
TOTAL SCHEDULED NEXT 30 DAYS	
+ \$0.00	
S You've transferred \$1.00 in the past 30 days	

2. The Start Transfer Screen displays

SELECT ACCOUNTS			
FROM	•	то:	
TRANSFER AMOUNT			
\$	00.00		
DELIVERY OPTIONS			
Frequency			One Time
Delivery Date			MM/DD/YYYY
ADD NOTE			
Click to Add Note			
	REVIEW TRANS	FER	

3. Click the **from:** section to view the list of available accounts to transfer from. My Eligible Accounts lists internal accounts. Other Accounts lists external accounts.



Your internal accounts will display masked account numbers along with balance summary information.

4. Click or tap the account to transfer funds from. The selected account updates in the **From:** section

SELECTACCOU	NTS			
	FROM: <b>OPPORTUNITY C</b> 45:8	-	то:	
	\$15,758.48	-	0	

5. Next, click the **•** icon in the **To:** section to view the list of available accounts to transfer funds to from the list of **My Eligible Accounts** or **Other Accounts** 

S Transfer To Account		Close
	Select account you wish to transfer to	
MY E	ELIGIBLE ACCOUNTS	
٩	PRIMARY SHARE *****45:1   Bal: \$595.03	
ОТН	IER ACCOUNTS	
+	Gary Smith- Checking	

6. Click or tap the account to transfer funds to. The selected account updates in the **To:** section



7. Next, enter the Transfer Amount in dollars



8. For **One Time** transfers (the default option), enter the **Delivery Date** or select using the calendar

		June 💙 2023 •
\$	75.00	Su MoTu WeTh Fr Sa
		28 29 30 31 1 2 3
DELIVERY OPTIONS		4 5 6 7 8 9 10
		11 12 13 14 15 16 17
Frequency		18 19 20 21 22 23 24
		25 26 27 28 29 30 1
		-

9. For recurring transfers, click **One Time** to view and select additional frequency options

Frequency	One Time
	One Time
	Daily
Delivery Date	Weekly
	Monthly
ADD NOTE	Quarterly Annually
ADDINUTE	1st Of Month
	Last Day Of Month
Click to Add Note	1st & 15th Of The Month
	15th & Last Day Of Month
	Every Other Week
REVIEW TRANSFER	Semi-Annually

10. Select the **Start Date** and **End Date** for the recurring transfer

DELIVERY OPTIONS	
Frequency	Monthly
Start Date	06/07/2023
End Date	09/07/2023

For recurring transfers, first delivery of the transfer will occur on the Start Date. If the transfer frequency includes the  $1^{st}$ ,  $15^{th}$ , or Last Day of the Month, the first delivery of the transfer will occur on the next upcoming date. For example, if the Frequency is set as  $1^{st}$  and  $15^{th}$  of the Month and the Start Date is entered as the  $12^{th}$ , the first delivery will occur on the  $15^{th}$  since it is the next upcoming date.

11. Click or tap into the Add Note field to attach a note to the Transfer, if desired



12.Once all fields are complete, click Review Transfer

FROM	VI:	то	C.	
	PORTUNITY c 45.8 15,758.48		PRIMARY SHARE *** 45:1 \$595.03	
TRANSFER AMOUNT				
\$	75	5.00		
DELIVERY OPTIONS				
Frequency				Weekly
Start Date				06/07/2023
End Date				09/07/2023
ADD NOTE				
Monthly Transfer	to Savings Accou	unt		٥
	REVIEV	W TRANSFER		

13. The next screen displays the entered transfer information. Click **Submit Transfer** to continue, **Review Transfer** to return to the prior screen to make changes, or **Cancel** to exit without submitting the Transfer

← Review Transfe	ər			[	Close
		Confirm tr	ansfer details		
	14	DM: 	TO: PRIMARY SHARE 451 \$595.03		
	AMOUNT		S	75.00	
	FREQUENCY		W	eekly	
	START DATE		June 7,	2023	
	END DATE		September 7,	2023	
	NOTE		Monthly Transfer to Savings Act	count	
C		SUBMIT	TRANSFER		

14.After clicking Submit, the Transfer details display. Click **Done** to return to the Transfers Screen

	sfer has been scheduled!	Your Tr
	TO: PRIMARY SHARE -48-1 \$595.03	FROM: opportunity c \$15,758.48
\$75.00		MOUNT
Weekly		REQUENCY
June 7, 2023		TART DATE
tember 7, 2023		ND DATE
avings Account	Monthly Transfe	OTE

15. The Transfer displays as scheduled in the Transfer List

✓ 1 UNREAD ALERT(S)	8
Everwise Transfer Notification: New Transfer Account Added yei - Checking- *****91:8 has been successfully added as a tran	22 hours ago Insfer account.
JUN 14, 2023 - SCHEDULED	٩
PRIMARY SHARE (REPEATS) Monthly Transfer to Savings Account	\$75.00
JUN 7, 2023	
PRIMARY SHARE (REPEATS) Monthly Transfer to Savings Account	\$75.00
MAY 16, 2023	
PRIMARY SHARE test 3	\$1.00

Once a Transfer is successfully initiated, you will be notified. You can configure your alerts from the hamburger menu in the top right corner of your Home Screen by selecting Manage Alerts to customize which Transfer alerts you receive and the delivery method.

# **Transfer Alerts**

The Transfers Screen houses an Alerts section to notify Members of transfer-related activity and other information as configured by the Credit Union. To access unread alerts:

1. Multiple alerts display in a collapsed view. To expand, click the rest to the number of unread alerts

			TRANSFER	
TOTAL SCHEDULED NEXT 30 DAYS				
+ \$300.00				
\$ You've transferred \$76.00 in the past 3	10 days			
	✓ 2 UNREAD ALERT(S)	0		
	2 UNREAD ALERT(S) Everwise Transfer Notification: Transfer Succ			

2. Click or tap the alert to view more information

The type of alert determines where the Member is directed after clicking the alert. Account addition alerts direct the Member to the Accounts List. Initiated or scheduled alerts direct the Member to the Transfers Details screen.

3. Alternatively, click the 🗵 to clear all unread alerts

# **Transfer List**

The Transfer List displays past and future-scheduled transfers within a 30-day period. Please note: this list includes transfers sent or scheduled through the Transfers tile and does not include the transfers you have received. All transfers received can be found in your Account tile, where the date and amount of the transaction will be provided.

Transfers display in sequential order by date. You can view the transfer status, "Transfer to" account, transfer amount, and note (if added). If a note is not added, the "Transfer from" account displays. Go to the Searching Transfers section to learn how to search for more transfers using the Search Field or by applying filters.

JUN 14, 2023 - SCHEDULED	٩
PRIMARY SHARE (REPEATS) Monthly Transfer to Savings Account	\$75.00
JUN 7, 2023	
PRIMARY SHARE (REPEATS) Monthly Transfer to Savings Account	\$75.00
MAY 16, 2023	
PRIMARY SHARE test 3	\$1.00

#### **Transfer Status Icons**

You can view the Transfer Status according to the icons listed on the Transfer List. Failed transfers display a red exclamation point and the transfer amount displays in red.



\$6.50

Successful transfers display a green checkmark, and the transfer amount displays in bold.



\$50.00

Scheduled transfers that have not yet cleared display the Transfer icon with an orange clock symbol. The transfer amount remains gray until the transfer occurs.



A same-date transfer will show as scheduled until the transfer occurs, depending on the time that it is processed. With recurring transfers, the initial transfer in the series will show the green checkmark once processed. The next transfer in the series will display within the 30-day period. The pending transfers in the series remain gray and will not show the checkmark until processed and cleared.

## **Transfer Details**

You can select a transfer from the Transfers List to view Transfer Details. The Transfer Details screen displays the Transfer Status, Next Scheduled Date (if applicable), Transfer From: and To: accounts, Amount, Frequency, Delivery Date, Start Date and End Date (for recurring transfers), and Notes entered.

**Please note:** Transfers received are not included in your Transfers Tile. You will not find them on the Transfers List and will not be able to see any details within Transfer Details. All transfers received can be found in your Account tile, where the date and amount of the transaction will be provided.

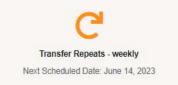
			C
	Your T	Transfer was Successful.	
		YYFFWKPGNBRXKZD6EHBAKI2JA	
	FROM:	то:	
	OPPORTUNITY C	PRIMARY SHARE	
	\$15,683.48	\$670.03	
AMOUN	NT	\$75.00	
FREQU	JENCY	Weekly	
DELIVE	ERY DATE	June 7, 2023	
07107		here 7, 2022	
START	DATE	June 7, 2023	
END DA	ATE	September 7, 2023	

#### **Transfer Status Icons**

Completed Transfers display a checkmark and the confirmation number.



**Recurring Transfers** display an arrow, the transfer frequency, and the next scheduled date.



Failed or declined Transfers display an exclamation point and direct you to try again or contact Member Support.



### Editing and Canceling Transfers

You may edit scheduled transfers that have not been processed.

### To edit a transfer:

1. Click the scheduled transfer to edit on the Transfers List, then click Edit

FROM: OPPORT *** 45.8 \$15,67	TO: PRIMARY SHARE \$670.03
AMOUNT	\$75.00
FREQUENCY	Weekly
START DATE	June 7, 2023
END DATE	September 7, 2023
NOTE	Monthly Transfer to Savings Account
EDIT OPTIONS	
	Edit Transfer

Scheduled transfers for external accounts are not editable the same day that they are initiated. However, they may be edited the day after they are initiated.

#### For One-Time Transfers:

a. Edit the transfer information, then click **Update Transfer** when finished

SELECT A	ACCOUNTS		
	FROM: OPPORTUNITY C 	TO: PRIMARY SHARI #51 \$670.03	
TRANSFE	R AMOUNT		
\$		75.00	
DELIVERY	Y OPTIONS		
Delivery	Date		06/14/2023
ADD NOT	E		
Month	ly Transfer to Savings Ac	count	0

b. Review the updated information, then click **Submit Transfer** or click Review Transfer to make additional edits

S Review Transfer						Close
		Confin	m transfer det	ails		
		оом: орровтимпту с **** 45% \$15,675.48	•	0: PRIMARY SHARE **** 45:1 \$670.03		
	AMOUNT				\$75.00	
	DELIVERY DATE				June 15, 2023	
	NOTE			Monthly Transfer	to Savings Account	
		SUB	MIT TRANSFE	R		2

c. A success message displays. Click **Done** to return to the Transfers Screen

Your Trans	sfer has been scheduled!
FROM: OPPORTUNITY C \$15,675.48	TO: PRIMARY SHARE *** 45.1
\$15,675.48 Amount	\$670.03
DELIVERY DATE	June 15, 2023
NOTE	Monthly Transfer to Savings Account

32

## To edit recurring transfers:

a. Click the scheduled transfer to edit on the Transfers List, then click Edit Transfer

				Close
	Next Schedu	iled Date: June 21, 2023		
	FROM: opportunity c \$15,675.48	TO: PRIMARY SHARE 		
AMOUNT			\$75.00	
FREQUENCY			Weekly	
START DATE			June 7, 2023	
END DATE			September 7, 2023	
NOTE		Monthly Transfer	r to Savings Account	
EDIT OPTIONS				
	Ed	dit Transfer		
	Can	ncel Transfer		

b. Next, select whether to **Edit just this one** (the displayed Transfer) or to **Edit Series**, or click **Nevermind** to return to the previous screen

Edit this transfer, or this series of transfers?	
Edit just this one	
Edit Series	
Nevermind	

c. Edit the information, then click **Update Transfer** when finished *(Image on next page)* 

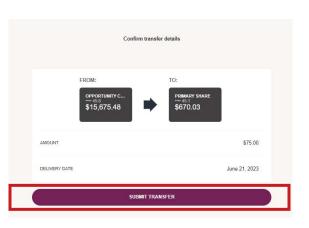
SELECT ACCOUNTS		FROM: 0PP0 45 \$15	ID:           ID:	IARE
FROM: TO: OPPORTUNITY C \$15,675.48 TO: PRIMARY SHARE 		TRANSFER AMOUNT	75.00	
TRANSFER AMOUNT		DELIVERY OPTIONS		Weekly
\$ 75.00 DELIVERY OPTIONS		Start Date		06/07/2023
Delivery Date	06/21/2023	End Date		10/07/2023
Monthly Transfer to Savings Account	ø	Monthly Transfer to	o Savings Account	۵
UPDATE TRANSFER			UPDATE TRANSFER	

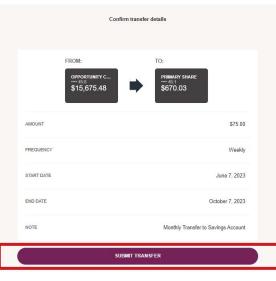
**One-time Transfer** 

**Recurring Transfer** 

For recurring transfers, only the FROM account, Amount and End Date are editable. If the Frequency or TO account is no longer correct, you will need to cancel the series and re-initiate the recurring transfer.

d. Next, click Submit Transfer





One-time Transfer

Recurring Transfer

e. A success message displays. Click **Done** to return to the Transfers Screen

		Your Transf	fer has been scheduled!
Your Transfer has b	en scheduled!	FROM: opportunity c #15,675.48	TO: PRIMARY SHARE ====================================
GPPORTUNITY C *15,675.48	TO: PRIMARY SHARE 	AMOUNT	\$75.00 Weekly
		START DATE	June 7, 2023
AMOUNT	\$75.00	END DATE	October 7, 2023
DELIVERY DATE	June 21, 2023	NOTE	Monthly Transfer to Savings Account
DONE			DONE

One-Time Transfer

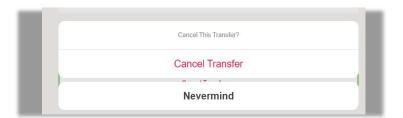
Recurring Transfer

#### To cancel a one-time:

1. Click the scheduled transfer to edit on the Transfers List, then click Cancel Transfer

		will occur in 12 day(s)	
	FROM: opportunity c \$15,675.48	TO: PRIMAR ### 45:1 \$670	ry share .03
AMOUNT			\$75.00
FREQUENCY			One Time
DELIVERY DATE			June 21, 2023
EDIT OPTIONS			
	E	Edit Transfer	
	Ca	incel Transfer	

2. Click **Cancel Transfer** to proceed or click **Nevermind** to return to the previous screen



3. Click Cancel Transfer again to proceed

Please confirm cancellation	
Cancel Transfer	
Nevermind	

4. The one-time scheduled transfer is now canceled and no longer displays in the Transfers List



### To cancel a transfer in a series:

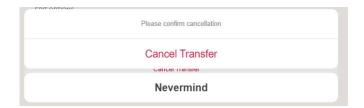
1. Click the scheduled transfer to edit on the Transfers List, then click Cancel

	орроктиліту с •••• 45:8 \$15,675.48		aary share <sup>5:1</sup> 70.03	
AMOUNT				\$75.00
FREQUENCY				Weekly
START DATE				June 7, 2023
END DATE			9	October 7, 2023
NOTE		Mc	onthly Transfer to S	avings Account
EDIT OPTIONS				
	Ed	lit Transfer		
	Cap	cel Transfer		

2. Next, select whether to **Cancel This Transfer?** (the displayed transfer) or to **Cancel This Series of Transfers?**, or click **Nevermind** to return to the previous screen

Cancel this transfer, or this series of transfers?
Cancel This Transfer?
Cancel This Series of Transfers?
Galicel Hallslei
Nevermind

a. If canceling the displayed transfer, click **CancelTransfer** to confirm.



b. If canceling the series of transfers, click Cancel Series.

FOIT ODTIONS		
	Please confirm cancellation	
	Cancel Series	
	Caller Hansler	
	Nevermind	

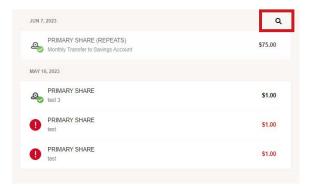
5. The Transfer List refreshes, and the canceled transfers no longer display

## **Searching Transfers**

The Transfers Search screen allows you to search for Transfers by keywords using the Search Field, or by applying filters.

**Please note:** The transfers you have received are **not** included in your Transfers Tile and are therefore not searchable within the Transfers tile. All transfers received can be found in your Account tile, where the date and amount of the transaction will be provided.

1. On the Transfers Screen, click the Magnifying Glass above the Transfers List



2. The Transfer Search screen displays with the Search Field and Filters Icon

			Close	-
	Search for description or note	SEARCH =		
	UN 7, 2023			
1	PRIMARY SHARE (REPEATS) Monthly Transfer to Savings Account	\$75.00		
	MAY 16, 2023			
	PRIMARY SHARE test 3	\$1.00		
	PRIMARY SHARE test	\$1.00		
	PRIMARY SHARE test	\$1.00		
	MAR 21, 2023			
	OPPORTUNITY CHECKING From Savings *****45:1	\$10.00		
	UN 9, 2022			
	PRIMARY SHARE Test5	\$2.00		

### To search by Keyword:

b.

a. Click into the Search Field and Enter the keyword or phrase to search by

	test	SEARCH =
Click Sear	ch	
	test	8 SEARCH =

c. The Transfers List refreshes to display matching results

test	SEARCH =
MAY 16, 2023	
PRIMARY SHARE test 3	\$1.00
PRIMARY SHARE	\$1.00
PRIMARY SHARE	\$1.00
JUN 9, 2022	
PRIMARY SHARE Test5	\$2.00
PRIMARY SHARE Test4	\$5.00
PRIMARY SHARE Test3	\$5.00
PRIMARY SHARE Test2	\$5.00
	\$5.00

d. Click the 😢 icon to clear the Search Field to enter a new search, or click **Close** to return to the Transfers screen

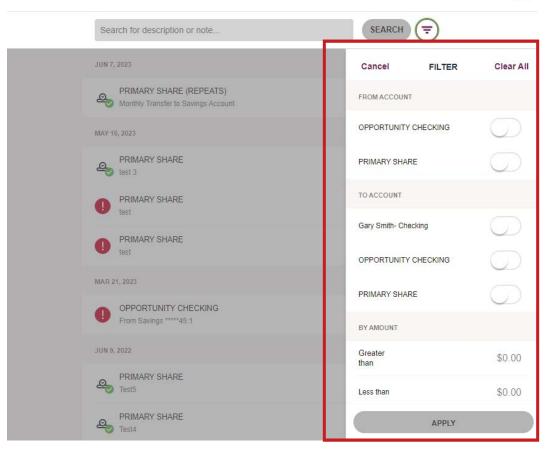
### To filter by Account:

a. Click the = icon to expand the Filters List

Search for description or note	SEARCH
ocaren for acocription of note	

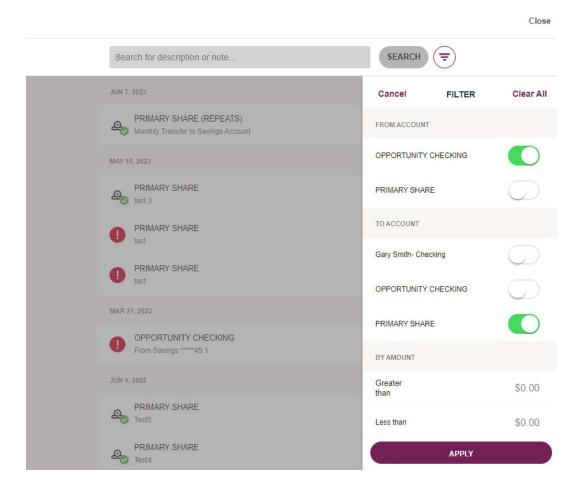
b. The From: Account and To: Account filter toggles display

Close

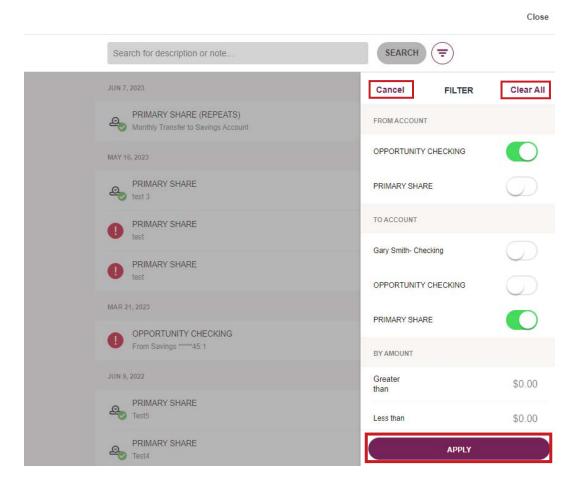


You may need to scroll to view all the available accounts in the From Account and To Account sections.

c. Click the right-side of the toggle or slide left-to-right next to the account(s) to search by that account. The toggle will turn green to indicate the active filter.



d. Click **Apply** to initiate the search, **Clear All** to remove the filter(s), or **Cancel** to return to the Transfers List



e. The Transfers List refreshes to display matching results. To remove applied filters individually, click the X icon next to the filter

			Close
Seal	rch for description or note	SEARCH =	
FROM	I: OPPORTUNITY CHECKING 🛞 TO: PRIMARY SHARE 🛞		
JUN 7,	2023		
<b>ک</b>	PRIMARY SHARE (REPEATS) Monthly Transfer to Savings Account	\$75.00	
MAY 16	, 2023		
هِ	PRIMARY SHARE test 3	\$1.00	
	PRIMARY SHARE test	\$1.00	
0	PRIMARY SHARE test	\$1.00	
JUN 9,	2022		
<b>2</b>	PRIMARY SHARE Test5	\$2.00	
<u>a</u>	PRIMARY SHARE Test4	\$5.00	
<b>e</b> o	PRIMARY SHARE Test3	\$5.00	

f. To clear all filters, click the = icon and click Clear All.

Search for description or note	SEARCH ਵ	
FROM: OPPORTUNITY CHECKING 🛞 TO: PRIMARY SHARE	8	
JUN 7, 2023	Cancel FILTER	Clear All
PRIMARY SHARE (REPEATS) Monthly Transfer to Savings Account	FROM ACCOUNT	
MAY 16, 2023	OPPORTUNITY CHECKING	
PRIMARY SHARE test 3	PRIMARY SHARE	$\bigcirc$
PRIMARY SHARE	TO ACCOUNT	
PRIMARY SHARE	Gary Smith- Checking	$\bigcirc$
U test	OPPORTUNITY CHECKING	$\bigcirc$
JUN 9, 2022	PRIMARY SHARE	
PRIMARY SHARE Test5	BY AMOUNT	
PRIMARY SHARE Test4	Greater than	\$0.00
PRIMARY SHARE	APPLY	

## To search by Transfer Amount:

- a. Click the filter icon =
- b. Scroll to locate the By Amount section

JUN 7, 2023	Cancel Fil	TER Clear Al
PRIMARY SHARE (REPEATS) Monthly Transfer to Savings Account	TO ACCOUNT	
MAY 16, 2023	Gary Smith- Checking	$\bigcirc$
PRIMARY SHARE test 3	OPPORTUNITY CHECK	NG
PRIMARY SHARE	PRIMARY SHARE	$\bigcirc$
PRIMARY SHARE	BY AMOUNT	
test	Greater than	\$0.00
MAR 21, 2023	Less than	\$0.00
OPPORTUNITY CHECKING From Savings *****45.1	BY DATE	
JUN 9, 2022	Date after	MM/DD/YYYY
PRIMARY SHARE Test5	Date before	MM/DD/YYYY
PRIMARY SHARE		PPLY

c. Enter the amount(s) to search by in the Greater than and/or Less than fields

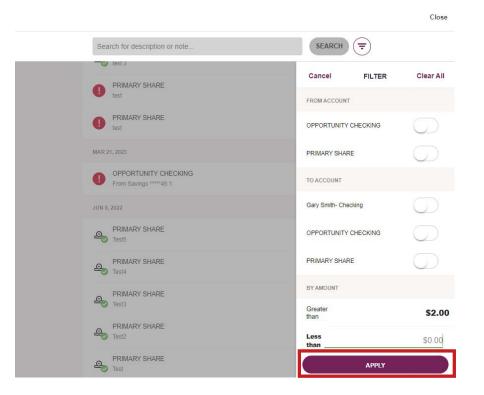
BY AMOUNT		BY AMOUNT		BY AMOUNT	
Greater than	\$1.00	Greater than	\$0.00	Greater than	\$1.00
Less than	\$0.00	Less than	\$1.00	Less than	\$2.00

Greater than

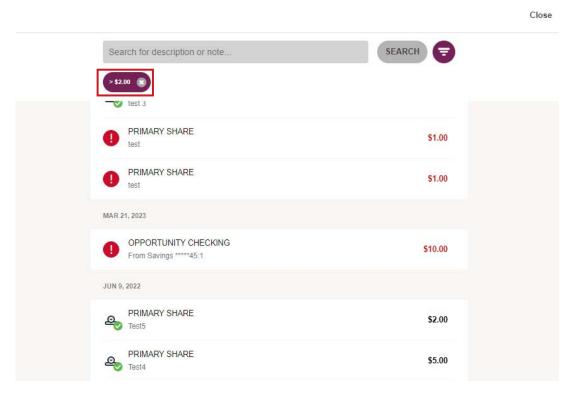
Less than

Greater than and Less than

d. Click Apply to initiate the search



g. The Transfers List refreshes to display matching results. To remove applied filters individually, click the X icon next to the filter

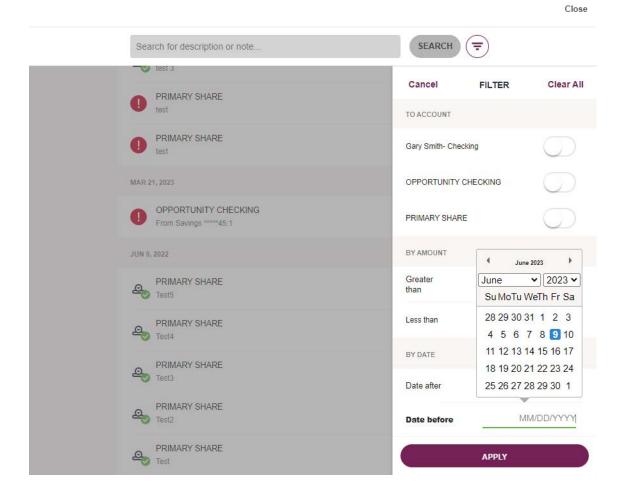


#### To search by date:

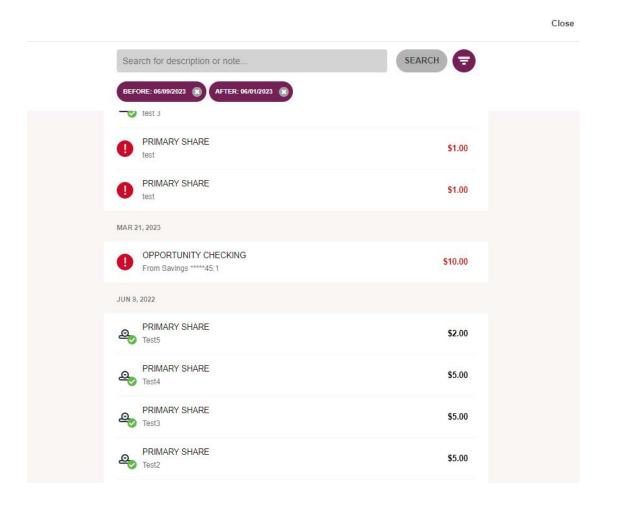
- a. Click the 😑 icon to expand the Filters List
- b. Scroll to locate the By Date section

Date after	MM/DD/YYYY
Date before	MM/DD/YYYY

c. Click into the **Date after** and/or the **Date before** fields and use the calendar to select the date(s) to search by



- d. Click Apply to initiate the search
- e. The Transfers List refreshes to display matching results. To remove applied filters individually, click the X icon next to the filter



Filters may be applied in any combination of From Account, To Account, Amount, and Date.